



Seaview Primary School

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Breakfast Club Places

Dear parents and carers,

Thank you for your patience and understanding while we have introduced a new approach to booking places for our Breakfast Club.

The decision to review and change our booking process has been driven by several important factors. We have seen a significant increase in demand for Breakfast Club places, and it has been essential for us to ensure safe staffing levels at all times. In addition, we are required to comply with new statutory guidance relating to safe eating practices, which has also shaped how the provision is organised.

We recognise that, during the initial launch, there have been some teething problems and that the parental experience has not been what we had envisaged. We appreciate the feedback families have shared with us and would like to thank you for raising your concerns in such a constructive manner.

In response to this feedback, we will be **relaunching an improved booking system on Friday 8th May at 19:30 via the Arbor app**. This revised approach will allow families to **book only the specific days they require**, offering greater flexibility and clarity. We will also be **increasing capacity**, enabling more families to access Breakfast Club places.

Please note that to implement this improvement, the **existing booking system will be withdrawn**. As a result, **all current bookings will be cancelled**, and **all families will need to rebook** when the new system goes live on **Friday 8th May at 19:30 via the Arbor app**. Places will be allocated on a **first come, first served basis**.

We appreciate that change can be inconvenient and would like to thank you again for your continued patience and support. We are confident that this revised system will provide a fairer, safer, and more manageable experience for all families.

Yours sincerely,

Mr. Paul Gingell

Headteacher

Empowering children to shape their future